

## NEWS RELEASE

EXCIA AL STAY Perfect Lift Emulsion (Foundation)  
**Voluntary Product Recall & Apology, due to potential quality issue**

To uphold its commitment to excellent quality, ALBION Co., Ltd (Headquartered in Tokyo, Japan, President and CEO, Shoichi Kobayashi) has issued a voluntary product recall for EXCIA AL Stay Perfect Lift Emulsion (Foundation), which was released in Sep 2020.

This is because we have found that the foundation shade may discolour over time for some units. As such, this product does not meet the quality standards that we hold ourselves to. Our investigations have also affirmed that there are **no health or safety issues associated with the product use.**

We sincerely apologize to all our customers. ALBION will implement preventive measures and continually strive to enhance quality control.

**The affected product:** ALBION EXCIA AL  
Stay Perfect Lift Emulsion (Foundation)

**Launch date:** 18 September 2020

**Potential Issue:** Discolouration to foundation shade may occur over time



**For customers who have purchased this product, you may consider the following please:**

- Call up our Takashimaya (+65 67358084) or Metro Paragon (+65 62353987) counters in Singapore and speak to us.
- Visit the counter from which the product was purchased for a full refund or an equivalent-value exchange, on unfinished products. Only applicable to the above-mentioned counters.
- Refunds or exchange will be valid till 31<sup>st</sup> December 2021.